1000 TH NORTH 10 000 TH 50		10 Note: 2002:00200
Essentials of Management		starts July 10
Helena 8-day series for managers	\$550	
Meeting-ful Minutes		July 10
Helena 8:30 a.m. – noon	\$87	1
Working with Difficult People		July 11
Helena 8:30 a.m. – noon	\$87	
Full-Cycle Human Resource Management		July 12 & 26
Helena 8:30 – 4:30 each day	\$182	
Effective Meetings		July 17
Helena 8:30 a.m. – noon	\$87	•
Managing Multiple Priorities Helena 8:30 a.m. – noon		July 17
Helena 8:30 a.m. – noon	\$87	,
Electronic Etiquette: E-mail & Voicemail		July 18
Helena 8:30 a.m. – noon	\$87	,
Documenting Disciplinary Action  8:30 a.m. – noon		July 19
Helena 8:30 a.m. – noon	\$87	
Mentoring: The View from Both Sides		July 24
Helena 8:30 a.m. – noon	\$87	,
Pre-Retirement Planning		July 24 & 25
Helena 8:30 a.m 4:30 p.m. each day	\$115	(employees with PERS)
Signed & Sealed: Notary Necessities Great Falls 8:30 a.m noon		July 26
Great Falls 8:30 a.m noon	\$50	,
FARM: Formatting Administrative Rules of	ina July 31	
Helena 8:30 a.m. – noon	\$87	, , , ,



## courses offered for open enrollment

The Summer Schedule for our Management Development Programs ...

- · Essentials of Management
- · Basics of Management (Missoula)
- · Essentials of Management 2

-- is on the back of this poster.



8:30 a m. - noon

Basics of Management		starts August 1
Missoula 6-day series for non-managers	\$425	
Managing Workplace Stress Helena 8:30 a.m. – noon	***	August 7
	\$87	A 0
Telephone Presence Helena 8:30 a.m. – noon	007	August 8
	\$87	August 0
New Employee Orientation Helena 8:30 a.m. – 4:30 p.m.	\$55	August 9
Approaching Cuporvision	200	August 14
Approaching Supervision Helena 8:30 a.m. – 4:30 p.m.	\$115	August 14
Creating a Motivating Environment	\$115	August 14
Helena 1 p.m. – 4:30 p.m.	\$87	August 14
Writing Joh Descriptions	407	August 22
Writing Job Descriptions Helena 8:30 a.m. – 4:30 p.m.	\$115	August 22
Excellent Assistant Series	4110	starts August 28
Helena 7 half days for support staff	\$320	Starts August 20
Managing Change	4020	August 28
Managing Change Helena 8:30 a.m. – noon	\$87	August 20
	9070	starts August 29
Essentials of Management 2 Helena 7-day series for EOM graduates	\$480	otarto August 20
All Kidding Aside: Preventing Harassment		August 30
Helena 8:30 a.m. – noon	\$87	ragaoro

September 4 & 5 Contemporary Writing Skills 1 - 4:30 (4th); 8:30 - noon (5th) \$115 September 5 Records and Information Management \$70 September 11 Meeting-ful Minutes Great Falls 8:30 a.m. - noon WARM: Writing Administrative Rules of Montana September 11-12 8:30 - 4:30 (11th); 8:30 - noon (12th) A Delicate Balance: Privacy and the Right to Know September 13 Helena 8:30 a.m. - 4:30 p.m. New Employee Orientation September 13 8:30 a.m. - 4:30 p.m. \$55 Helena Pre-Retirement Planning Billings 8:30 a.m. – 4:30 p.m. each day September 13 & 14 \$115 (employees with PERS September 19-20-21 Effective Presentations 8:30 - 4:30 (19th & 20th); 8:30 - noon (21st) \$208 Helena Supervising Performance Improvement September 20 Havre 8:30 a.m. - 4:30 p.m. \$115 State Ethics Law September 21 Havre 9 a.m. - noon \$77 Ethical Issues in Public Service September 25 \$115 8:30 a.m. - 4:30 p.m. Helena September 25 Managing Conflict 8:30 a.m. - 4:30 p.m. \$115 Introduction to Myers-Briggs Type Indicator
Helena 8:30 a.m. – noon September 26 \$105 Coping with the Angry Public September 27 \$87

To register, 444-3985 or pdc01@mt.gov

For details on courses, visit http://pdc.mt.gov

> professional development center

state personnel division dept. of administration